

## ComColor Meter Report Types Updated

## Reference # 698 April 11, 2019

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Each ComColor machine comes equipped with eight different meter reports for tracking usage. The reports are labeled Type A, Type B, Type C, Type D, Type E, Type F, Type G and Type H. This newsflash will describe the difference between each type.

In order to use any of the above listed reports, the feature must be activated in service mode. To do this on a ComColor or ComColor X1, the technician should access service mode, perform Test Mode **756**, and enter a numeric value between 1 and 8. To do this on a ComColor FW or ComColor GD, the technician should perform Test Mode 01-6-081, and enter a numeric value between 1 and 8. "1" corresponds to Type A report; "2" to Type B; etc. all the way to "8", which corresponds to Type H. Which report to select is determined by the individual dealer/selling entity. Branches should consult with their plans and controls unit for the proper report to use.

Every report contains four columns. Item, which is for full color versus mono color and/or monochrome, and black; paper size; page count (total number of clicks for each item and page size), and ID (which is given to each line item). Each Item Group has a "Total" line, where it is clicking each line item either once or twice. In addition to the meter information, each report contains the date, model, serial number, and latest firmware versions for the printer, finisher, scanner and controller.

### **Report Types A through D**

Reports A through D track prints by two color categories, labeled "Items" on the report. They are Full Color and Monochrome. Any prints made using mono color (Cyan and Magenta) will click to the monochrome meter.

**Type A** – If using Type A report, the unit will track prints made in full color or monochrome separately. In addition, for each respective color (Item) category, the report will group paper sizes as "Larger than A4/Letter" and "A4/Letter and smaller" as two separate line items. Next to the totals for each Item group (Full Color and Monochrome) this report will click each print only once. In other words, this report meters ledger size prints as one click (C1 + C3) and (C2 + C4).

	*∧ ::/a						-	Report Type
	RISO	ComColor ser	ies: Meter Re	ading Report		Туре А		
Color	Date(Y/M/D):	06/09/2009	Itom	Papar size	Daga sawat	10		
Categories			item	Paper size	Page count	ID C1		
	Model:	ComColor 9050	Full color	A4/I etter and smaller	1775			
	Serial No :	33350027		Total	2277	C1+C3		<b>T</b> A
		55556627		Larger than A4/Letter	0	C2		Туре А
			Monochrome	A4/Letter and smaller	46	C4		meters
			1	Total	46	C2 + C4		all sizes
			Please fill in bel	low	I	ſ		as I click
	Printer property -Firmware: Package Finisher Scanner Controller	: 5.12.2 30.0.0 1.17.0 1.00R-1510.89	Company Nar Customer Nar Telephone Nu Signature: Memo:	ne:				

**Type B** - If using Type B report, the unit will track prints made in full color or monochrome separately. In addition, for each respective color (Item) category, the report will group paper sizes as "Larger than A4/Letter" and "A4/Letter and smaller" as two separate line items. Next to the totals for each Item group (Full Color and Monochrome) this report will click prints that are legal size and larger twice (x2).

Below is a thumbnail of a print out for Type B report.

Below is a thumbnail of a print out for Type A report.

		Meter display				-	
Date(Y/M/D):	06/09/2009	Item	Paper size	Page count	ID		
Model:	ComColor 9050		Larger than A4/Letter	502	C1	-	
		Full color	A4/Letter and smaller	1776	C3	1	Type B clicks
Serial No.:	33350027		Total	2780	C1x2 + C3		 prints larger
		-	Larger than A4/Letter	0	C2	T	than Letter
		Monochrome	A4/Letter and smaller	46	C4	1	letter and
			Total	46	C2x2 + C4		smaller once
		Please fill in bel	ow				(C1x2 + C3)
Printer property -Firmware: Package Finisher Scanner Controller	: 5.12.2 30.0.0 1.17.0 1.00R-1510.89	Company Nan Customer Nan Telephone Nu Signature:	ne:				
		Signature: Memo:					

**Type C** - If using Type C report, the unit will track prints made in full color or monochrome separately. In addition, for each respective color category, the report will group paper sizes as "Larger than B4/Legal" and "B4/Legal and smaller" as two separate line items. Next to the totals for each Item group (Full Color and Monochrome) this report meters all paper sizes as one click.

Below is a thumbnail of a print out for Type C report.

<u> KRO</u>	ComColor ser	ies: Meter Re	ading Report	L	Туре С		
Date(Y/M/D):	06/09/2009	Item	Paper size	Page count	ID		
Model	Com Color DOFD	-	Larger than B4/Legal	479	C1	1	This report aroups
Model:	Comcolor 9050	Full color	B4/Legal and smaller	1797	C3	1	legal and letter prints
Serial No.:	33350027		Total	2276	C1 + C3	┓	—— together. All prints
		-	Larger than B4/Legal	0	C2	1	are metered as a
		Monochrome	B4/Legal and smaller	46	C4	1	single click.
			Total	46	C2 + C4		
		Please fill in bel	ow			-	
Printer property -Firmware: Package Finisher Scanner Controller	5.12.2 00.0.0 1.17.0 1.00R-1510.89	Company Nan Customer Nar Telephone Nu Signature: Memo:	ne: mber: 				

**Type D** - If using Type D report, the unit will track prints made in full color or monochrome separately. In addition, for each respective color (or Item) category, the report will group paper sizes as "Larger than B4/Legal" and "B4/Legal and smaller" as two separate line items. Next to the totals for each Item group (Full Color and Monochrome) this report meters all paper sizes larger than B4/Legal as two clicks (x2).

Below is a thumbnail of a print out for Type D report.

RRO	ComColor ser	ies: Meter Rea	ading Report		Type D
		Meter display			
Date(Y/M/D):	06/09/2009	Item	Paper size	Page count	ID
Model:	ComColor 9050		Larger than B4/Legal	479	C1
		Full color	B4/Legal and smaller	1800	C3
Serial No.:	33350027		Total	2758	C1x2 + C3
		•	Larger than B4/Legal	0	C2
		Monochrome	B4/Legal and smaller	46	C4
			Total	46	C2x2 + C4
		Please fill in bel	ow		
Printer property: -Firmware: Package 5.12.2 Finisher 30.0.0 Scanner 1.17.0 Controller 1.00R-1510.89		Company Nam Customer Nam Telephone Nu Signature: Memo:	ne: mber:		_

Type D report groups paper sizes larger than B4/Legal together and clicks those prints twice (C1x2 + C3). Legal, letter and smaller pages would click once.

## Report Types E through H

Reports E through H track prints by three color categories, labeled "Items" on the report. They are Full Color, Mono-color and Black. This allows resellers to charge different rates for the different levels of color.

**Type E** – If using Type E report, the unit tracks prints made in Full color, Mono-color and Black separately. In addition, for each respective color (or Item) category, the report will group paper sizes as "Larger than A4/Letter" and "A4/Letter and smaller" as two separate line items. Next to the totals for each Item group (Full Color, Mono-color and Black) this report meters all paper sizes as one click.

Below is a thumbnail of a print out for Type E report.

		Meter display			
		Item	Paper size	Page count	ID
Date(Y/M/D):	06/09/2009		Larger than A4/Letter	502	C1
		Full color	A4/Letter and smaller	1778	C3
			Total	2280	C1 + C3
Model:	ComColor 9050		Larger than A4/Letter	0	MCL
		Mono-color	A4/Letter and smaller	10	MCS
Serial No.:			Total	10	MCL + MCS
	33350027		Larger than A4/Letter	0	MBL
		Black	A4/Letter and smaller	37	MBS
			Total	37	MBL + MB
Printer property: -Firmware: Package 5.12.2 Finisher 30.0.0 Scanner 1.17.0 Controller 1.00R-1510.89		Company Nar Customer Nar Telephone Nu	ne:		

Type E groups prints larger than letter together and letter and smaller together. All paper sizes are metered at one click.

**Type F** – If using Type F report, the unit tracks prints made in Full color, Mono-color and Black separately. In addition, for each respective color (or Item) category, the report will group paper sizes as "Larger than A4/Letter" and "A4/Letter and smaller" as two separate line items. Next to the totals for each Item group (Full Color, Mono-color and Black) this report meters paper sizes larger than A4/letter as two clicks (x2).

Below is a thumbnail of a print out for Type F report.

		weter display					than A4/Letter
Date(V/M/D)	06 (00 (2000	ltem	Paper size	Page count	ID	1	together and clicks
Date(1/M/D):	06/09/2009	Full color	Larger than A4/Letter A4/Letter and smaller Total	502 1779	C1 C3		those prints twice (C1x2 + C3), (MCLx2
Model:	ComColor 9050	Mono-color	Larger than A4/Letter A4/Letter and smaller	0	MCL MCS		+ MCS), ( <mark>MBLx2</mark> + MBS)
Serial No.:	33350027	Black	Total Larger than A4/Letter A4/Letter and smaller	10 0 37	MCLx2 + MCS MBL MBS		
Printer property: -Firmware: Package 5.	12.2	Please fill in bel Company Nan Customer Nan	ow ne:	37	TWBLX2 + MBS		
Scanner 1. Controller 1.	.0.0 17.0 00R-1510.89	Telephone Nu Signature:	mber:				

**Type G** – If using Type G report, the unit tracks prints made in Full color, Mono-color and Black separately. In addition, for each respective color (or Item) category, the report will group paper sizes as "Larger than B4/Legal" and "B4/Legal and smaller" as two separate line items. Next to the totals for each Item group (Full Color, Mono-color and Black) this report meters all paper sizes at one click.

Below is a thumbnail of a print out for Type G report.

RIGO	ComColor ser	es: Meter Re	ading Report		Type G
	4	Meter display			
		Item	Paper size	Page count	ID
Date(Y/M/D):	06/09/2009		Larger than B4/Legal	479	C1
		Full color	B4/Legal and smaller	1803	C3
			Total	2282	C1 + C3
Model:	ComColor 9050		Larger than B4/Legal	0	MCL
		Mono-color	B4/Legal and smaller	10	MCS
Serial No.: 33			Total	10	MCL + MCS
	33350027	27	Larger than B4/Legal	0	MBL
		Black	B4/Legal and smaller	37	MBS
			Total	37	MBL + MBS
Printer property: -Firmware: Package 5 Finisher 3 Scanner 1 Controller 1	5.12.2 30.0.0 .17.0 1.00R-1510.89	Please fill in be Company Nar Customer Nar Telephone Nu Signature:	low ne: ne: umber:		
		Memo:			

Type G report groups paper sizes larger than B4/Legal together, and paper sizes B4/Legal and smaller together. All paper sizes are metered at one click

**Type H** – If using Type H report, the unit tracks prints made in Full color, Mono-color and Black separately. In addition, for each respective color (or Item) category, the report will group paper sizes as "Larger than B4/Legal" and "B4/Legal and smaller" as two separate line items. Next to the totals for each Item group (Full Color, Mono-color and Black) this report meters paper sizes larger than B4/Legal as two clicks (x2).

Below is a thumbnail of a print out for Type H report.

RISO	ComColor seri	es: Meter Re	ading Report	[	Туре Н
	2	Meter display			
		Item	Paper size	Page count	ID
Date(Y/M/D):	06/09/2009		Larger than B4/Legal	479	C1
		Full color	B4/Legal and smaller	1804	C3
			Total	2762	C1x2 + C3
Model:	ComColor 9050		Larger than B4/Legal	0	MCL
		Mono-color	B4/Legal and smaller	10	MCS
			Total	10	MCLx2 + MCS
Serial No.:	33350027		Larger than B4/Legal	0	MBL
		Black	B4/Legal and smaller	37	MBS
			Total	37	MBLx2 + MBS
Printer property -Firmware: Package Finisher Scanner Controller	: 5.12.2 30.0.0 1.17.0 1.00R-1510.89	Please fill in be Company Nar Customer Nar Telephone Nu Signature: Memo:	low ne: me: imber:		

Report H meters paper sizes larger than legal at two clicks (x2) and paper sizes legal and smaller at one click.

## **Detailed Count Report**

If no report is selected under this service mode, the default report will be the "Detailed count". This report shows all clicks made for Ledger, Letter, Legal, Statement, Irregular size L and Irregular size S, for Black, Mono-color and Full color. All meters click at a single rate.

Below is a thumbnail of the Detailed count print out.

<detailed count=""> 06/09/2009 RISO Printer</detailed>					
Total Paper size Ledger Letter Legal Statement Irregular size L Irregular size S	2554	Black	0 35 0 0 0	Mono-color 0 10 0 0 0 0 0	Full color 473 1768 23 0 6 6 6

## **Important Notes**

It is important to note that only one report type can be active at one time, however a dealer can switch to a different report at any given time. Totals shown on the reports are cumulative and represent prints made from day 1.

Technicians should be sure to calibrate the external feed tray (standard paper feed tray) in order to avoid having standard paper sizes such as legal and ledger metering as Irregular size L. This could result in inadvertent double clicking for legal size paper when certain report Types are selected.

We recommend that per-click-billing be done utilizing one of the reports (soft meters). There is a hard meter on the front of the machine that registers all pages sent through the machine. This includes any prints sent through the duplex unit in face down mode to the high-capacity receive tray of the finisher, even if no imaging is performed on the back of the page.

All images made on the ComColor devices are recorded on the meter report. This includes any prints and test patterns made in service mode. Simplex prints sent to the highcapacity stacker of the finisher (face down mode) are only recorded as a simplex print on the soft meters, however on the hard meter, these prints will register twice.

Blank pages scanned or sent from a computer will register as prints. If the color mode is set to Auto, these pages will meter to the monochrome/black meter. If not, they will meter to whatever color mode is selected.

Full size scans of each meter report type, taken on a ComColor 9050 are attached at the end of this newsflash.

## Viewing, printing, downloading meter reports

The ComColor printers give administrators the option of viewing their meter report on screen, printing them, or downloading them. All three of these can be down from either a computer, or the printer's touch panel.

### From a computer

Log on to the GDI controller of the ComColor device using RISO Console, or by typing the IP address of the GDI controller into a web browser. On the left hand side bar, click on Meter Display. From here you can view the report, print the report, or download it as a .CSV file.



The Details tab shows the Detailed count report, which can also be view, printed or saved.

	O Console			
	Details Report	]		
Monitoring				
🖾 Meter display	Print this list Download th	us list as CSV file]	)	
🗅 Printer	Total: 11252			
占 Scanner	Paper size	Black	Mono-color	Full color
	Ledger	70	6	2418
	Letter	452	10	6908
	Legal	0	0	94
	Statement	0	0	0
	Irregular size L	10	23	85
	Irregular size S	9	23	775

### From the printer's touch panel display

F1 F2 F3 F1 F2 F3 F3 F3 F3 F4 F4 F4 F4 F4 F4 F4 F4 F4 F4	123 456 789 *0# C	USB slot located here

Press the Function button labeled 123. See screen shot below:

If one of the report types is active, there will be two tab selections; one for Report and one for Details. The Report tab will allow you to view and print the report type that is active. To download, place a compatible USB in the side of the unit and select the Save to USB flash drive option from the touch panel display.

Note: Meter reports printed from either the PC or the touch panel will register as clicks.

# ComColor series: Meter Reading Report

Type A

Date(Y/M/D):	06/09/2009	ltem	Paper size	Page count	ID
Model	ComColor 9050		Larger than A4/Letter	502	C1
Wodel.		Full color	A4/Letter and smaller	1775	C3
Serial No.:	33350027		Total	2277	C1 + C3
			Larger than A4/Letter	0	C2
	Monochron	Monochrome	A4/Letter and smaller	46	C4
			Total	46	C2 + C4
		Please fill in bel	ow		Same and a state in the property of the statement of
-Firmware: Package	: 5.12.2	Company Nan Customer Nar	ne:		
Scanner	1.17.0 1 008-1510 89	Telephone Nu	imber:		
controller	1.00111910.00	Signature:	-		
		Memo:			

## Meter display

## ComColor series: Meter Reading Report

Meter display

Туре В

Date(Y/M/D):	06/09/2009	Item	Paper size	Page count	ID
Model	ComColor 9050		Larger than A4/Letter	502	C1
Serial No.:	33350027	. Full color	A4/Letter and smaller	1776	C3
			Total	2780	C1x2 + C3
		-	Larger than A4/Letter	0	C2
		Monochrome	A4/Letter and smaller	46	C4
			Total	46	C2x2 + C4
		Please fill in bel	ow		-
Printer property		Company Nan	ne:		

Printer prope -Firmware: Package Finisher 5.12.2 30.0.0 1.17.0 Scanner Controller 1.00R-1510.89

Company Name:	
Customer Name:	
Telephone Number:	
Signature:	
Memo:	

# ComColor series: Meter Reading Report

Туре С

		Meter display				
06/09/2009	Item	Paper size	Page count	ID		
ComColor 9050	Full color	Larger than B4/Legal	479	C1		
		B4/Legal and smaller	1797	C3		
Serial No.: 33350027		Total	2276	C1 + C3		
	-	Larger than B4/Legal	0	C2		
	Monochrome	B4/Legal and smaller	46	C4		
		Total	46	C2 + C4		
:	Please fill in bel Company Nan	ow ne:				
5.12.2 30.0.0	Customer Nan	ne:		Anne Costerior		
1.17.0 1.00R-1510.89	Telephone Number:					
	Signature:					
	Memo:					
	06/09/2009 ComColor 9050 33350027 5.12.2 30.00 1.17.0 1.00R-1510.89	06/09/2009 Item ComColor 9050 Full color 33350027 Monochrome Please fill in bel Company Nan Customer Nan Customer Nan Telephone Nu Signature: Memo:	Meter display   06/09/2009 Item Paper size   ComColor 9050 Larger than B4/Legal B4/Legal and smaller   33350027 Total Larger than B4/Legal   Monochrome B4/Legal and smaller Total   Monochrome B4/Legal and smaller Total   Please fill in below Total E   S.12.2 Company Name: Customer Name: Signature:   S.12.7 Signature: Signature: Signature:	Meter display     06/09/2009   Item   Paper size   Page count     ComColor 9050   Larger than B4/Legal   479     B4/Legal and smaller   1797     33350027   Total   2276     Monochrome   B4/Legal and smaller   0     Monochrome   B4/Legal and smaller   46     Total   46   46     Please fill in below   Company Name:		

Type D

		Meter display			
Date(Y/M/D):	06/09/2009	ltem	Paper size	Page count	ID
Model	ComColor 9050		Larger than B4/Legal	479	C1
WOUCH.		Full color	B4/Legal and smaller	1800	C3
Serial No.:	33350027		Total	2758	C1x2 + C3
	Monochrome	Larger than B4/Legal	0	C2	
		B4/Legal and smaller	46	C4	
			Total	46	C2x2 + C4
		Please fill in bel	ow		
Printer property -Firmware: Package Finisher Scanner Controller	: 5.12.2 30.0.0 1.17.0 1.00R-1510.89	Company Nan Customer Nar Telephone Nu Signature: Memo:	ne: ber:		

Type E

		Meter display				
		ltem	Paper size	Page count	ID	
Date(Y/M/D):	06/09/2009		Larger than A4/Letter	502	C1	
		Full color	A4/Letter and smaller	1778	C3	
			Total	2280	C1 + C3	
Model:	ComColor 9050		Larger than A4/Letter	0	MCL	
		Mono-color	A4/Letter and smaller	10	MCS	
			Total	10	MCL + MCS	
Serial No.:	33350027		Larger than A4/Letter	0	MBL	
		Black	A4/Letter and smaller	37	MBS	
			Total	37	MBL + MBS	

Please fill in below

Printer property: -Firmware: Package 5.12.2 Finisher 30.0.0	Company Name: Customer Name:	
Scanner 1.17.0 Controller 1.00R-1510.89	Telephone Number:	
	Signature:	
	Memo:	



Type F

		Meter display				
		ltem	Paper size	Page count	ID	
Date(Y/M/D):	06/09/2009		Larger than A4/Letter	502	C1	
	an the continuous of the second second for an and the second second second second second second second second s	Full color	A4/Letter and smaller	1779	C3	
			Total	2783	C1x2 + C3	
Model:	ComColor 9050		Larger than A4/Letter	0	MCL	
		Mono-color	A4/Letter and smaller	10	MCS	
			Total	10	MCLx2 + MCS	
Serial No.:	33350027		Larger than A4/Letter	0	MBL	
		Black	A4/Letter and smaller	37	MBS	
			Total	37	MBLx2 + MBS	

Please fill in below

# Printer property: -Firmware: Package 5.12.2 Finisher 30.0.0 Scanner 1.17.0 Controller 1.00R-1510.89

Customer Name:	
Telephone Number:	
Signature:	



Type G

		Meter display				
		ltem	Paper size	Page count	ID	
Date(Y/M/D):	06/09/2009		Larger than B4/Legal	479	C1	
		Full color	B4/Legal and smaller	1803	C3	
			Total	2282	C1 + C3	
Model:	ComColor 9050		Larger than B4/Legal	0	MCL	
		Mono-color	B4/Legal and smaller	10	MCS	
			Total	10	MCL + MCS	
Serial No.:	33350027		Larger than B4/Legal	0	MBL	
		Black	B4/Legal and smaller	37	MBS	
			Total	37	MBL + MBS	

Please fill in below

# Printer property: -Firmware: Package 5.12.2 Finisher 30.0.0 Scanner 1.17.0 Controller 1.00R-1510.89

Company Name: Customer Name:	-
Telephone Number:	-
Signature:	_



## ComColor series: Meter Reading Report

Type H

		Meter display				
		ltem	Paper size	Page count	ID	
Date(Y/M/D):	06/09/2009		Larger than B4/Legal	479	C1	
		Full color	B4/Legal and smaller	1804	C3	
			Total	2762	C1x2 + C3	
Model:	ComColor 9050		Larger than B4/Legal	0	MCL	
		Mono-color	B4/Legal and smaller	10	MCS	
			Total	10	MCLx2 + MCS	
Serial No.:	33350027		Larger than B4/Legal	0	MBL	
		Black	B4/Legal and smaller	37	MBS	
			Total	37	MBLx2 + MBS	

Please fill in below

## Printer property: -Firmware: Package 5.12.2 Finisher 30.0.0 Scanner 1.17.0 Controller 1.00R-1510.89

Company Name:	
Customer Name:	
Telephone Number:	
Signature:	

<det< th=""><th>ailed count&gt; 6/09/2009 ISO Printer</th><th></th><th></th><th></th><th></th><th></th></det<>	ailed count> 6/09/2009 ISO Printer					
÷	Total Paper size Ledger Letter Legal Statement Irregular size L Irregular size S	2554	Black	0 35 0 0 0	Mono-color 0 10 0 0 0 0	Full color 473 1768 23 0 6 6